

SERVICES

Multi-brand Services

Core services



We provide Multi-brand Services from UPS installation to emergency repair. We are nationally staffed and committed to maintaining your critical power equipment needs with innovative, cost-effective solutions.

Why customers choose us

We understand that you want a solution provider who backs their service with true 24/7/365 support. In response, we have developed comprehensive reporting, emergency response and an internally staffed call center. These solutions provide you the ability to rely on one partner for all your critical power needs. These elements bring you a level of customer service unmatched in our industry.

UPS maintenance and service

We are the nation's largest independent service provider of UPS equipment, regardless of brand. Our staff of more than 100 factory-level trained Field Engineers are nationally placed to provide you with local delivery and the fastest response time in the industry. We offer many service advantages including counter-to-counter same day service on UPS parts, Critical Asset Portfolio (CAP) reports, which summarize system performance at all of your facility locations, and dedicated account service coordinators.

Battery service, sales, monitoring and maintenance

We can provide you with the most comprehensive line of batteries with service to support your weakest and most critical power supply link. As a master battery distributor, we carry the leading brands at the best prices and back them with maintenance, monitoring, testing, spill containment, and disposal services. Multi-brand Services self-performs battery maintenance and is a warranty agent for many battery brands.

Equipment sales

As a UPS OEM, the Conceptpower DPA 500 and DPA 120 three-phase UL UPS systems are part of ABB's broad range of products and integrated solutions that ensure data centers operate with optimum reliability and efficiency. From power distribution systems to enterprise management and grid connections, ABB provides savings in installation, energy, space and maintenance.

As an independent service arm, our equipment sales team is partnered as national distributors for APC, Liebert, Powerware and MGE UPS systems, GE

switchgear, Xtreme Power, Data Aire HVAC, and Cummins Generators. We also offer paralleling switchgear along with GE and ASCO transfer switches. With millions of dollars in critical parts inventory we offer you uptime like no one else can.

Generator service

With an extensive network of generator contractors, specializing in generator sets for mission critical environments, we have the infrastructure to keep your facility running. When you work with us you are choosing a partner who services all makes and models including Caterpillar, Cummins, Detroit Diesel, Generac, Kohler, Katolight (now Detroit Diesel), and John Deere. We save you time and money by working within your maintenance windows, offering you both generator and UPS service through one coordinated source to maximize your uptime, and one phone number for scheduling and emergency calls.

Additional services

Our services have grown to encompass your entire critical power network including HVAC. Our customer portal is designed to enhance your customer service experience by allowing you to view your reports on-line.